GSE CUSTOMER COUNCIL MEETING JANUARY 16, 2004

Members Present:

John Bradford, Chairperson; John Baldwin, Vice Chairperson; Capt. Bob Alles, DPS; Jennifer St. John, DNR; Marcia Spangler, DPH; Mary Lawyer, IDED; Roger Johnson, Cultural; Greg Anliker, Elder Affairs; Charlie Smithson, Ethics; Ruth White, Human Rights; Bob Straker, AFSCME.

Members Not Present:

Peggy Sullivan, Judicial.

Others Present:

Patrick Deluhery, GSE; Debbie O'Leary, GSE; Dale Schroeder, GSE; Scott Bertness, GSE; Tim Ryburn, GSE; Tera Harrington, GSE; Denise Sturm, DAS; Julie Sterk, DAS; Randy Howard, GSE; Bonita Lane, GSE; Mark Willemssen, Legislature; Jon Neiderbach.

Call to Order:

Chairperson John Bradford called the meeting to order at 7:30 a.m.

Opening Comments:

Pat Deluhery advised members the rate package in its final form is not available yet. DAS has been working toward having a standard package across the whole DAS enterprise. There will be a thirty-day comment period after the information has been distributed.

Things have emerged after the first six months with regard to General Services Printing and we are working on various strategies to make Printing more self-sufficient financially. It is possible that the Customer Council may be asked to come back into session, so that we can discuss ideas about making some part of Printing a Utility.

Approval of Minutes of December 15, 2004:

Jennifer St.John moved to approve the minutes. Greg Anliker seconded the motion. Motion passed.

Rates Package:

Discussed in opening comments.

CCM - Rate Revision:

Revised Association Budget for CCM was discussed in detail at the December 15, 2004 meeting and discussed again at this meeting.

Greg Anliker moved to approve the CCM rate revision package. Capt. Bob Alles seconded the motion. Charlie Smithson voted NO. Motion passed.

Risk Coverage and Rates:

Dale Schroeder presented the "Annual Review of Self-Insurance Fund with Recommendations for Fiscal 2005".

The self-insurance fund was created in 1985 to manage liability claims arising from state vehicle accidents. In 1991 collision coverage was added to that set of benefits paid for through the fund. The fund has stabilized for the last five or six years at a collision coverage rate with a \$500.00

deductible, of paying the next \$5,000 of vehicle damage for the state vehicle. In damage in excess of that \$5,000 is covered thru billing back to the agency. The fund itself just covers \$5,000 and that niche between \$500 and \$5,500. The fund is primarily there to cover liability claims for state accidents where private citizens will sue the State of Iowa. Where the State is not at fault, we go after restitution to 3rd parties who are involved in the accident with the State.

Page one of the presentation shows the expenses, the income received into the fund and the ending balance for the last four years. At the end of FY03 it is \$1,495,325.32. The growth has been as a result of fewer claims paid out. It has been the goal of Risk Management to keep the fund balance not higher than \$1.1 or \$1.2 million dollars.

Two options presented to the Council:

Option 1: Expand vehicle coverage to full NADA wholesale book value and reduce monthly vehicle premium from \$24.75 to \$23.25.

Option 2: Reduce the monthly vehicle premium from \$24.75 to \$19.84

Greg Anliker moved to approve Option 1. Bob Straker seconded the motion. John Baldwin voted No. Motion carried.

2004 GSE Meeting Schedule:

Next meeting February 13 @ 7:30a.m.

Mary Lawyer advised she believed her term was up June 30, 2003. Process for replacement of members discussed.

Meeting dates to be discussed at next meeting – everyone to check their personal calendars.

Open Discussion:

Pat Deluhery advised that between now and February 13, 2004, there is a possibility we may ask you to reconvene to discuss the rate package.

Events – charging for outside groups discussed briefly.

Adjournment:

Meeting adjourned at 9:00a.m.

Respectfully submitted,

Nancy Williams, GSE